

# Terms and Conditions

## FNB Connect Non-Expiry Data Bundles:



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### 1. GENERAL

- 1.1 Please read these rules carefully. These rules explain your rights and duties when you take up Non-Expiry data bundles. These rules apply to you, and you agree that FNB can assume that you have read and agreed to be legally bound by these rules.
- 1.2 This product is supplied to you by FNB Connect, a business unit within First National Bank, a division of FirstRand Bank Limited with Reg. No. 1929/001225/06 ("FNB"). In these rules, we refer to the above FNB as "the Promoter(s)", or "us" or "we". We will refer to participants as "you" or "the customer".
- 1.3 These rules are to be read together with the FNB General Terms and Conditions, the FNB Connect Relationship Agreement (FNB Connect General Terms and Conditions), and the FNB Transactional Banking Account Terms and Conditions and all other applicable FNB Terms and Conditions as amended from time to time including services terms and conditions applicable and available on [fnb.co.za](http://fnb.co.za) or any other FNB channel, that may be applicable to your relationship with us.
- 1.4 FNB reserves the right, at any time and from time to time to:
  - a) change these terms and conditions; and/or
  - b) change any rules relating to its products and services; and/or
  - c) modify its products and services at its discretion; and/or
  - d) change its rates/charges applicable to FNB Connect products and services.These changes will be communicated to you and will be published on our website [fnb.co.za](http://fnb.co.za).

### 2. RULES

- 2.1 Non-Expiry data bundles are available to FNB Connect Prepaid, Top Up and Postpaid customers.
- 2.2 Non-Expiry data bundles are available on the following FNB Connect Plans:
  - Prepaid
  - Lifestyle
  - Data and TalkMax plans.
- 2.3 Non-Expiry data bundles may be purchased through the following channels:
  - Cell phone Banking (\*130\*321#)
  - USSD (\*147#)
  - FNB App
  - Online banking via [www.fnb.co.za](http://www.fnb.co.za) (after logged in)
- 2.4 Non-Expiry data bundles will be forfeited when the customer is ported to another operator.
- 2.5 Non-Expiry data bundles will be available on a once-off and recurring basis.
- 2.6 Non-Expiry data bundles cannot be used for International Roaming and will not apply when you are utilising the International Roaming facility. International Roaming charges will apply.
- 2.7 You will only receive depletion notices at intervals of 50%, 80% and 100% of usage if you have opted in to receive such depletion notices. If you have not opted in, you will not receive these depletion notices.
- 2.8 For any queries or complaints relating to these Terms and Conditions you may call 0875770147 or e-mail [connectadmin@fnb.co.za](mailto:connectadmin@fnb.co.za)